



Privacy Policy - Introduction:

In this document "the dental practice" refers to "Four Oaks Dental"

The data protection officer is Manish Patel

This Privacy Policy outlines how Four Oaks Dental Practice ("we", "us", or "our") collects, uses, and safeguards personal information in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018. This policy applies to all individuals who provide personal information to the dental practice, including patients, employees, and contractors.

Collection of Personal Information:

The dental practice collects personal information from patients such as their name, address, phone number, email address, and medical history. This information is collected through a variety of means, including online forms, in-person consultations, and telephone conversations. The dental practice will only collect personal information that is necessary for providing dental services or employment purposes.

Use of Personal Information:

The dental practice uses personal information for the following purposes:

Providing dental treatment and care

Managing appointments and scheduling

Communicating with patients, employees, and contractors

Maintaining accurate patient records

Processing payments and insurance claims

Managing employment contracts and HR-related matters

Disclosure of Personal Information:

The dental practice may disclose personal information to third-party service providers for the purposes of providing dental services, processing payments, or managing employment contracts. The dental practice will only disclose personal information that is necessary for these purposes and will ensure that the third-party service providers have appropriate data protection safeguards in place.

Data Security:

The dental practice takes reasonable steps to ensure the security of personal information. This includes implementing appropriate technical and organizational measures to prevent unauthorized access, disclosure, or loss of personal information. The dental practice also regularly reviews and updates its data protection policies and procedures to ensure they remain effective and compliant with applicable laws and regulations.

Data Retention:

The dental practice will retain personal information for as long as necessary to provide dental services, manage appointments, and fulfill employment contracts. After this time, personal information will be securely destroyed or deleted in accordance with applicable laws and regulations.

Individual Rights:

Individuals have the following rights in relation to their personal information:

The right to access personal information

The right to rectify inaccurate or incomplete personal information

The right to object to the processing of personal information

The right to request the erasure of personal information

The right to request the restriction of the processing of personal information

The right to data portability

To exercise any of these rights, individuals should contact the dental practice using the contact details provided below.

Contact Information:

If you have any questions or concerns about this Privacy Policy or the dental practice's collection, use, or disclosure of personal information, please contact us at:

Call: 0121 308 8822

Email: info@fouroaksdental.co.uk

Changes to the Privacy Policy:

The dental practice reserves the right to update or modify this Privacy Policy at any time. Any changes to this Privacy Policy will be posted on the dental practice's website, and individuals are encouraged to review this Privacy Policy periodically to stay informed of any updates or modifications.

Cookie Policy - Introduction:

This Cookie Policy explains how we use cookies and other tracking technologies on our website. By using our website, you consent to our use of cookies in accordance with this policy.

What are Cookies?

Cookies are small text files that are stored on your computer or mobile device when you visit a website. They help websites to remember your preferences and provide a better user experience. Cookies can also be used to track your online activity and collect information about your browsing behavior.

What Cookies do we use?

We use the following types of cookies on our website:

Strictly necessary cookies: These cookies are essential for the website to function properly. They enable you to navigate our website and use its features.

Performance cookies: These cookies help us to improve the performance of our website by collecting information about how visitors use it. They do not collect any personal information.

Functionality cookies: These cookies allow our website to remember your preferences and settings, such as language and font size.

Targeting cookies: These cookies are used to deliver targeted advertising to you based on your browsing behavior. They may be used by third-party advertisers to show you relevant ads on other websites.

How to control Cookies

You can control the use of cookies on our website by changing your browser settings. Most browsers allow you to block cookies or delete them after they have been set. However, if you block cookies, you may not be able to use some features of our website.

Changes to this Cookie Policy

We may update this Cookie Policy from time to time. Any changes we make will be posted on this page.

If you have any questions about our Cookie Policy, please contact us at <mailto:info@fouroaksdental.co.uk>