

Terms Of Use

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If you have any questions or concerns about these terms of use, please email us at info@fouroaksdental.co.uk

Complaints Procedure:

At Four Oaks Dental patient care is our top priority - if you would like to raise a complaint please follow the steps below:

The first step is to speak to our dental team directly. Explain your complaint to us and we will try to resolve the issue informally. Most complaints can be resolved at this stage.

Formal complaint: If you are unable to resolve the issue informally, you can make a formal complaint at to our practice or by emailing us at info@fouroaksdental.co.uk

If you cannot resole your complaint with the practice then as a final step you can contact the General Dental Council (GDC): If you are still not satisfied with the response from the practice or the NHS, you can contact the GDC. They are the regulatory body for dentistry in the UK and can investigate complaints about dental professionals. You can contact the GDC by email at information@gdc-uk.org.

If you require any further information regarding our complaints procedure please contact our dental team at info@fouroaksdental.co.uk